

CUSTOMER PROBLEM ANALYSIS CHECK

THEFT DETERRENT SYSTEM Check Sheet

Inspector's name: _____

Customer's Name		Registration No.	
		Registration Year	
		Frame No.	
Date Vehicle Brought in	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (Times per day, month) <input type="checkbox"/> Once only
Weather Conditions When Problem Occurred	Weather <input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others
	Outdoor Temperature <input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx. °C (°F))

Problem Symptom

<input type="checkbox"/> Theft deterrent system cannot be set.	
<input type="checkbox"/> Security indicator light does not flash when theft deterrent system is set. (It stays ON or does not light up at all.)	
<input type="checkbox"/> Theft deterrent system does not operate.	<input type="checkbox"/> When door is opened. <input type="checkbox"/> When engine hood is opened.
<u>Malfunction</u> <input type="checkbox"/> Horns only <input type="checkbox"/> Theft deterrent horn only <input type="checkbox"/> Headlights only <input type="checkbox"/> Taillights only <input type="checkbox"/> Door lock operation only <input type="checkbox"/> Hazard warning light only <input type="checkbox"/> Room lamp only	
<input type="checkbox"/> Theft deterrent system cannot be canceled, once set.	<input type="checkbox"/> When door is unlocked using wireless door lock control system.
<input type="checkbox"/> Theft deterrent system cannot be canceled during warning operation.	<input type="checkbox"/> When door is unlocked using wireless door lock control system. <input type="checkbox"/> When key is inserted in ignition key cylinder and ignition switch is turned ON-OFF 10 times within 15 seconds.
<input type="checkbox"/> Warning operation does not start when theft deterrent system is set and door is opened with key.	
<input type="checkbox"/> Others.	